



COMPLETE

Collector:

Started:

Last Modified:

Time Spent:

IP Address:



Page 2: Information about the person or organisation completing this submission survey

Q1 This submission was completed by:

Name

Anita Nolan

Company/organisation



Position



City/town



Email address



Q2 Are you making this submission survey

as a registered practitioner

Q3 Please tell us which part of the sector your submission survey represents

a registered dentist or dental specialist ,

an education provider

Page 3: General question about recertification

Q4 Do you think the Dental Council needs to make changes to its current recertification framework?

Yes - it needs to make substantive changes

Please give your reasons::

Recertification can be a good process for quality control to ensure patient safety, but such quality control needs to address all aspects of professional competency, in particular, the education / training and assessment at the point of initial certification and entry onto dental and oral health registers.

Page 4: Area for change one: public assurance

Q5 Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

Patients are confident their practitioner will not harm them
3

Patients receive the appropriate treatment for their oral health concern or issue
2

Patients receive appropriate information about their treatment and care
4

Patients needs and concerns are discussed and addressed with their practitioner
5

Patients feel they are treated with dignity and respect at all times
6

Patients feel confident their practitioner has the knowledge and skills to treat them
1

Patients know how to complain about treatment they have received from their practitioner
7

Q6 Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

Respondent skipped this question

Page 5: Area for change two: right-touch risk-based regulation

Q7 Do you feel you have adequate information about the Dental Council's approach to regulation?

No

Q8 A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses?

Yes,

Please give your reasons::

This is helpful and could be applied to all stages of education and professional life.

Page 6: Area for change three: risk identification

Q9 Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?

Respondent skipped this question

Q10 Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?

Yes,

Please tell us about other tool/s or mechanism/s you are aware of::

DCNZ reported that overseas graduates are more likely to attract complaints. Mentoring arrangements can be very helpful and I was fortunate to have had such an experience through MCNZ during my first year in NZ. There can be international differences in expectations and accepted "norms". I observed one aspect of care that would have resulted in disciplinary action in the UK, but failure to act in that way could result in disciplinary action in NZ. It was helpful to gain an understanding of such differences by having the opportunity to discuss this with a mentor..

Q11 Do you think any of these risk tools or mechanisms are more effective than others?

Respondent skipped this question

Page 7: Area for change four: early intervention

Q12 Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Yes

Page 8: Area for change five: compliance

Q13 Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

Yes

Q14 What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

Respondent skipped this question

Page 9: Area for change six: ongoing education and learning opportunities

Q15 Do you think the Dental Council should change its current amount of prescribed hours and peer activities?

No - the hours are about right

Q16 Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?

No - the cycle length is about right

Q17 Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

Permitting practitioners to choose some of their education and learning opportunities from prescribed categories

2

Setting some mandatory education and learning opportunities based on the Dental Council's Practice Standards

1

Q18 Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

No - it works well as it is

Page 10: Final thoughts and comments

Q19 Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?

Respondent skipped this question
