

COMPLETE

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Page 2: Information about the person or organisation completing this submission survey

Q1

This submission was completed by:

Name	Wendy D'Anvers
Company/organisation	[REDACTED]
Position	[REDACTED]
City/town	[REDACTED]
Email address	[REDACTED]

Q2 as a registered practitioner

Are you making this submission survey

Q3 a registered dental therapist

Please tell us which part of the sector your submission survey represents

Page 3: General question about recertification

Q4 No - it works well as it is

Do you think the Dental Council needs to make changes to its current recertification framework?

Page 4: Area for change one: public assurance

Q5

Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

Patients are confident their practitioner will not harm them	3
Patients receive the appropriate treatment for their oral health concern or issue	7
Patients receive appropriate information about their treatment and care	1
Patients needs and concerns are discussed and addressed with their practitioner	2
Patients feel they are treated with dignity and respect at all times	5
Patients feel confident their practitioner has the knowledge and skills to treat them	6
Patients know how to complain about treatment they have received from their practitioner	4

Q6

Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

Yes,
Please give your reasons:
In some cases, in private practice, expensive options are recommended by dentists when the least expensive, or least invasive options are not offered.

Page 5: Area for change two: right-touch risk-based regulation

Q7

Do you feel you have adequate information about the Dental Council's approach to regulation?

Yes

Q8

A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses?

Yes,
Please give your reasons:
This would ensure practitioners are made accountable earlier rather than later, and minimise potential poor outcomes for patients.

Page 6: Area for change three: risk identification

<p>Q9</p> <p>Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?</p>	<p>Practice audits, Competence and recertification programmes, Practical training/experience for a period of time, Supervision, counselling and/or mentoring</p>
<p>Q10</p> <p>Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?</p>	<p>No</p>
<p>Q11</p> <p>Do you think any of these risk tools or mechanisms are more effective than others?</p>	<p>Yes, Please give your reasons: On site audits would identify issues that the practitioner is unaware of and programmes put in place rectify any shortcomings.</p>

Page 7: Area for change four: early intervention

<p>Q12</p> <p>Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?</p>	<p>Yes, Please give your reasons: Less potential harm to the patients.</p>
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Page 8: Area for change five: compliance

<p>Q13</p> <p>Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?</p>	<p>Yes, Please give your reasons: People, by nature, respond to positive incentives as opposed to negative threats.</p>
<p>Q14</p> <p>What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:</p>	<p>Monitor repeat offenders.</p>

Page 9: Area for change six: ongoing education and learning opportunities

<p>Q15</p> <p>Do you think the Dental Council should change its current amount of prescribed hours and peer activities?</p>	<p>Yes - the hours should be decreased, Please tell us what your preferred increase/decrease in hours is and why: A lot of CPD is repetitive, and seminars struggle to present new or interesting topics which haven't been thrashed to death in the past.</p>
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Q16

No - the cycle length is about right

Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?

Q17

Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

Changing the current amount of prescribed hours and peer activities	4
Changing the current length of the education and learning opportunities (CPD) cycle	1
Permitting practitioners to set their own hours of education and learning opportunities and quantity of peer activities	3
Removing the requirement to have verifiable education and learning activities	2
Requiring practitioners to maintain an accurate record of their education and learning activities	6
Permitting practitioners to choose some of their education and learning opportunities from prescribed categories	7
Permitting practitioners to choose all of their education and learning opportunities from prescribed categories	8
Setting some mandatory education and learning opportunities based on the Dental Council's Practice Standards	5

Q18

Yes - but only minor changes or improvements

Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

Please tell us what other changes or improvements should be made and why: identify the most frequent causes for complaints and provide educative seminars on those topics.- That would be most effective providing you get a good attendance.

Page 10: Final thoughts and comments

Q19

No

Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?