



COMPLETE
 [Redacted Name]

PAGE 2: Information about the person or organisation completing this submission survey

Q1: This submission was completed by:

| | |
|----------------------|-------------------|
| Name | Kathryn Churchill |
| Company/organisation | [Redacted] |
| Position | [Redacted] |
| City/town | [Redacted] |
| Email address | [Redacted] |

Q2: Are you making this submission survey as a registered practitioner

Q3: Please tell us which part of the sector your submission survey represents a registered dental therapist

PAGE 3: General question about recertification

Q4: Do you think the Dental Council needs to make changes to its current recertification framework? Yes - it needs to make substantive changes ,
 Please give your reasons:
 In my personal experience I have experienced serious concern about fellow clinicians competence.

PAGE 4: Area for change one: public assurance

Q5: Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

| | |
|--|---|
| Patients are confident their practitioner will not harm them | 4 |
| Patients receive the appropriate treatment for their oral health concern or issue | 1 |
| Patients receive appropriate information about their treatment and care | 5 |
| Patients needs and concerns are discussed and addressed with their practitioner | 2 |
| Patients feel they are treated with dignity and respect at all times | 6 |
| Patients feel confident their practitioner has the knowledge and skills to treat them | 3 |
| Patients know how to complain about treatment they have received from their practitioner | 7 |

Q6: Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

Yes,
Please give your reasons:
So that patients feel comfortable in their ability to make a complaint. To make sure patients are aware that they are receiving the best care.

PAGE 5: Area for change two: right-touch risk-based regulation

Q7: Do you feel you have adequate information about the Dental Council's approach to regulation? No

Q8: A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses? Yes

PAGE 6: Area for change three: risk identification

Q9: Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?

Practice audits, Practice questionnaires,
 Inquiries such as those under section 36 of the Health Practitioners Competence Assurance Act 2003
 ,
 Risk factors for practitioners,
 Competence and recertification programmes ,
 Examinations and assessments,
 Practical training/experience for a period of time ,
 Course of instruction,
 Supervision, counselling and/or mentoring

Q10: Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?

Yes,
 Please tell us about other tool/s or mechanism/s you are aware of:
 Regular clinical audits should be a routine process

Q11: Do you think any of these risk tools or mechanisms are more effective than others?

No

PAGE 7: Area for change four: early intervention

Q12: Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Yes,
 Please give your reasons:
 this should be done at regular intervals to prevent incompetence and poor practice going unrecognised

PAGE 8: Area for change five: compliance

Q13: Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

No,
 Please give your reasons:
 we should be working for patients best interests, and not for an incentive.

Q14: What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

It should be mandatory

PAGE 9: Area for change six: ongoing education and learning opportunities

Q15: Do you think the Dental Council should change its current amount of prescribed hours and peer activities?

No - the hours are about right,
 Please tell us what your preferred increase/decrease in hours is and why:
 CPD hours are at a good level, they are just not a good measure of a clinicians competence/practice alone.

Q16: Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?

No - the cycle length is about right

Q17: Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

| | |
|---|---|
| Changing the current amount of prescribed hours and peer activities | 4 |
| Changing the current length of the education and learning opportunities (CPD) cycle | 5 |
| Permitting practitioners to set their own hours of education and learning opportunities and quantity of peer activities | 7 |
| Removing the requirement to have verifiable education and learning activities | 8 |
| Requiring practitioners to maintain an accurate record of their education and learning activities | 3 |
| Permitting practitioners to choose some of their education and learning opportunities from prescribed categories | 2 |
| Permitting practitioners to choose all of their education and learning opportunities from prescribed categories | 6 |
| Setting some mandatory education and learning opportunities based on the Dental Council's Practice Standards | 1 |

Q18: Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

No - it works well as it is

PAGE 10: Final thoughts and comments

Q19: Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?

Respondent skipped this question