



Page 2: Information about the person or organisation completing this submission survey

Q1 This submission was completed by:

Name	Richard Carley
Company/organisation	[REDACTED]
Position	[REDACTED]
City/town	[REDACTED]
Email address	[REDACTED]

Q2 Are you making this submission survey **as a registered practitioner**

Q3 Please tell us which part of the sector your submission survey represents **a registered dental technician**

Page 3: General question about recertification

Q4 Do you think the Dental Council needs to make changes to its current recertification framework?

Yes - it needs to make substantive changes ,

Please give your reasons::

If a practitioner has attended all the courses available within their scope of practise that are organised by either the nzidt or one of the dental companies and still finds theselves short on hours in regards to gettin the required cpd points then maybe the dental council itself should look at organising something for the practitioner to attend!

Page 4: Area for change one: public assurance

Q5 Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

- Patients are confident their practitioner will not harm them **3**
- Patients feel confident their practitioner has the knowledge and skills to treat them **1**
- Patients know how to complain about treatment they have received from their practitioner **2**

Q6 Do you think the Dental Council needs to equip patients and the public to recognise poor practise? **No**

Page 5: Area for change two: right-touch risk-based regulation

Q7 Do you feel you have adequate information about the Dental Council's approach to regulation? **Yes**

Q8 A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses? **Yes**

Page 6: Area for change three: risk identification

Q9 Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk? **Practice audits**

Q10 Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk? **No**

Q11 Do you think any of these risk tools or mechanisms are more effective than others? **No**

Page 7: Area for change four: early intervention

Q12 Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner? **No**

Page 8: Area for change five: compliance

Q13 Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance? **No**

Q14 What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain: **Respondent skipped this question**

Page 9: Area for change six: ongoing education and learning opportunities

Q15 Do you think the Dental Council should change its current amount of prescribed hours and peer activities? **Yes - the hours should be decreased**

Q16 Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle? **No - the cycle length is about right**

Q17 Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

- Removing the requirement to have verifiable education and learning activities **7**
- Requiring practitioners to maintain an accurate record of their education and learning activities **5**
- Permitting practitioners to choose all of their education and learning opportunities from prescribed categories **8**
- Setting some mandatory education and learning opportunities based on the Dental Council's Practice Standards **1**

Q18 Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

Yes - it needs to make substantive changes or improvements

Please tell us what other changes or improvements should be made and why::

The dental council needs to be more aware of exactly what scope of practice that each individual practitioner is working under so that if that if a practitioner falls short of obtaining his or her number of cpd hours over the cycle but has already completed specific courses relevant to his or her exact scope of practice ie ivoclar bps denture course, lingualised occlusal course, Aesthetics for premium dentures , bio-logical prosthetics course, manufacturing and techniques for thermoforming appliances and materials etc and obtained these certificates in previous years and is still working in the same scope of dentistry to this day (dental technician who is manufacturing dentures directly to the dentist and working on-site within that dental practice as part of their dental team) who then finds themselves in a position where there is not any other seminars being held that relate further to their scope of practice then maybe the dental council could take this into consideration on an individual basis instead of suggesting that the practitioner should attend other costly seminars that are not relevant to their individual scope of practice or attending the same seminar that they have already paid and been to before just so the practitioner meets the set number of cpd hours per cycle set by the dental council!

Page 10: Final thoughts and comments

Q19 Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?

Not all dental technicians are receiving the handsome wage packets that some may think and certainly not the type of salary that a dentist could expect to be earning! I am a single man who lives by himself and pays for his bills by himself off his own income after paying my bills (dental council annual practising certificate being one of them) i have to be extremely careful with what if any money i have left so although i do really enjoy attending the nzidit conference held annually i think for some practitioners out there it is an expectation from the dental council as a way of a practitioner being able to obtain his or her cpd recertification hours that for some is financially out of reach!