



Page 2: Information about the person or organisation completing this submission survey

Q1 This submission was completed by:

Name	dae hun kim
Company/organisation	[REDACTED]
Position	[REDACTED]
City/town	[REDACTED]
Email address	[REDACTED]

Q2 Are you making this submission survey **as a registered practitioner**

Q3 Please tell us which part of the sector your submission survey represents **a registered clinical dental technician**

Page 3: General question about recertification

Q4 Do you think the Dental Council needs to make changes to its current recertification framework? **No - it works well as it is**

Page 4: Area for change one: public assurance

Q5 Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

Patients are confident their practitioner will not harm them	6
Patients receive the appropriate treatment for their oral health concern or issue	4
Patients receive appropriate information about their treatment and care	3
Patients needs and concerns are discussed and addressed with their practitioner	2
Patients feel they are treated with dignity and respect at all times	5
Patients feel confident their practitioner has the knowledge and skills to treat them	1
Patients know how to complain about treatment they have received from their practitioner	7

Q6 Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

No,
Please give your reasons::
I am sure patient or public could recognise poor practice by themselves. They usually choose a practice by recommendations.

Page 5: Area for change two: right-touch risk-based regulation

Q7 Do you feel you have adequate information about the Dental Council's approach to regulation? **Yes**

Q8 A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses? **Yes**

Page 6: Area for change three: risk identification

Q9 Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?

Competence and recertification programmes ,
Examinations and assessments ,
Practical training/experience for a period of time

Q10 Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?

Yes,
 Please tell us about other tool/s or mechanism/s you are aware of::
 Internal resolution and complaints systems that are in place, and currently being used within dental associations. Activity within the dental community. Highlighting/recording areas of practice that tend to yield the greatest number of complaints so education programs can target these areas and help prevent further occurrences.

Q11 Do you think any of these risk tools or mechanisms are more effective than others?

Yes,
 Please give your reasons::
 The use of associations, university and dental companies to provide 'on the ground' infrastructure to help the Dental Council ensure patient safety. Having an accreditation system for CPD providers means the Dental Council still has control of quality and content if needs be. For the Dental Council to build and increase their infrastructure to provide what the industry already has in place would be difficult if not impossible to implement. It would also have high maintenance costs which would impact negatively on registration fees and ultimately the industry and affordable patient care.

Page 7: Area for change four: early intervention

Q12 Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Yes,
 Please give your reasons::
 Advanced warning or potential 'at risk' practitioners is a positive move if done correctly. It will not only help promote the safety of the public, but will also help individual practitioners better themselves and ultimately the industry in general.

Page 8: Area for change five: compliance

Q13 Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

Yes

Q14 What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

Continue to build trust and communication with the dental industry. If the Dental Council can demonstrate that they would rather identify a risk early so they can direct resources to help them, we think this will alleviate some of the negativity the Dental Council is sometimes seen with. A reduction in registration fees, or the new changes not increasing registration fees would also go a long way.

Page 9: Area for change six: ongoing education and learning opportunities

Q15 Do you think the Dental Council should change its current amount of prescribed hours and peer activities? **Respondent skipped this question**

Q16 Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle? **Respondent skipped this question**

Q17 Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities? **Respondent skipped this question**

Q18 Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process? **Respondent skipped this question**

Page 10: Final thoughts and comments

Q19 Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification? **Respondent skipped this question**
