



**#22** **COMPLETE**

[Redacted Name]

[Redacted Email]

**PAGE 2: Information about the person or organisation completing this submission survey**

**Q1: This submission was completed by:**

Name	Zaf Khouri
Position	[Redacted]
City/town	[Redacted]
Email address	[Redacted]

**Q2: Are you making this submission survey** as a registered practitioner

**Q3: Please tell us which part of the sector your submission survey represents** a registered dentist or dental specialist

**PAGE 3: General question about recertification**

**Q4: Do you think the Dental Council needs to make changes to its current recertification framework?** Yes - but only minor changes

**PAGE 4: Area for change one: public assurance**

**Q5: Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:**

- Patients are confident their practitioner will not harm them 4
- Patients receive the appropriate treatment for their oral health concern or issue 7
- Patients receive appropriate information about their treatment and care 6
- Patients needs and concerns are discussed and addressed with their practitioner 5
- Patients feel they are treated with dignity and respect at all times 3
- Patients feel confident their practitioner has the knowledge and skills to treat them 2
- Patients know how to complain about treatment they have received from their practitioner 1

**Q6: Do you think the Dental Council needs to equip patients and the public to recognise poor practise?** No

**PAGE 5: Area for change two: right-touch risk-based regulation**

**Q7: Do you feel you have adequate information about the Dental Council's approach to regulation?** Yes,  
Please tell us what additional information you think you require:  
Everyone has access to information on the DCNZ website

**Q8: A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses?** No,  
Please give your reasons:  
Unlikely to be accessed or implemented by those most in need of improving their behaviours

**PAGE 6: Area for change three: risk identification**

**Q9: Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?** Practice questionnaires,  
Risk factors for practitioners,  
Supervision, counselling and/or mentoring

**Q10: Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?** No

**Q11: Do you think any of these risk tools or mechanisms are more effective than others?** No

**PAGE 7: Area for change four: early intervention**

**Q12: Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?** Yes

**PAGE 8: Area for change five: compliance**

**Q13: Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?** Yes

**Q14: What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:** *Respondent skipped this question*

PAGE 9: Area for change six: ongoing education and learning opportunities

**Q15: Do you think the Dental Council should change its current amount of prescribed hours and peer activities?**

No - the hours are about right

**Q16: Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?**

No - the cycle length is about right

**Q17: Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?**

Removing the requirement to have verifiable education and learning activities

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**Q18: Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?**

No - it works well as it is,

Please tell us what other changes or improvements should be made and why:  
While this occurs presently to some extent, closer scrutiny of foreign graduates is probably warranted; but this probably needs to be across the board. Immigrant dentists should be required to learn and understand NZ cultural norms & expectations and should demonstrate proficiency in communication (spoken, written and non-verbal) prior to being permitted to practise here.

PAGE 10: Final thoughts and comments

**Q19: Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?**

*Respondent skipped this question*