



Page 2: Information about the person or organisation completing this submission survey

Q1 This submission was completed by:

Name	Annalise
Position	[REDACTED]
City/town	[REDACTED]
Email address	[REDACTED]

Q2 Are you making this submission survey **as a member of the public**

Q3 Please tell us which part of the sector your submission survey represents [REDACTED]

Page 3: General question about recertification

Q4 Do you think the Dental Council needs to make changes to its current recertification framework?

Yes - it needs to make substantive changes ,
Please give your reasons::
APC should be cheaper so that the DHB's who pay for their staffs APC can put the funding to better use within the community. APC should be based on a risk assessment of practitioners. CPD's should be more accessible for practitioners and hands on and cheaper to enable encouragement for practitioners to participate and acquire hands on knowledge therefore gaining more competency rather than listening to lectures all the time. Maybe even a requirement for CPD could be to do volunteer work in at risk areas/everywhere so that hands on work is acquired in a group volunteer setting and that we are also contributing towards our goal in optimizing public oral health by reaching more people and spreading a positive oral health message. To change New Zealand's oral health we need to work with the public and adapt with them by making a change in our dental community to create an impact for the public.

Page 4: Area for change one: public assurance

Q5 Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

Patients are confident their practitioner will not harm them	5
Patients receive the appropriate treatment for their oral health concern or issue	4
Patients receive appropriate information about their treatment and care	2
Patients needs and concerns are discussed and addressed with their practitioner	3
Patients feel they are treated with dignity and respect at all times	7
Patients feel confident their practitioner has the knowledge and skills to treat them	6
Patients know how to complain about treatment they have received from their practitioner	1

Q6 Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

Yes,
Please give your reasons::
Because the public at times have no idea who they are being treated by. In some places it could be a dental assistant taking radiographs or even looking in a patient's mouth and the patient would be unknowing of this and trusting as they assume the person treating them is experienced in some form. No one reads certificates hanging up on the wall. Rolls of different dental practitioners need to be defined to the public so they are better aware of what certain roles consist of and scopes of practice. However the dental council need to tread lightly in the area of equipping the patients with ways to recognize poor practise as every clinician has a different flair to their work or use slightly different instruments and this could be misconstrued as 'poor practise' since it is something different to their perception of norm.

Page 5: Area for change two: right-touch risk-based regulation

Q7 Do you feel you have adequate information about the Dental Council's approach to regulation?

Respondent skipped this question

Q8 A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses?

Respondent skipped this question

Page 6: Area for change three: risk identification

Q9 Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?

Respondent skipped this question

Q10 Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?

Respondent skipped this question

Q11 Do you think any of these risk tools or mechanisms are more effective than others?

Respondent skipped this question

Page 7: Area for change four: early intervention

Q12 Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Respondent skipped this question

Page 8: Area for change five: compliance

Q13 Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

Respondent skipped this question

Q14 What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

Respondent skipped this question

Page 9: Area for change six: ongoing education and learning opportunities

Q15 Do you think the Dental Council should change its current amount of prescribed hours and peer activities?

Respondent skipped this question

Q16 Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?

Respondent skipped this question

Q17 Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

Respondent skipped this question

Q18 Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

Respondent skipped this question

Page 10: Final thoughts and comments

Q19 Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?

Respondent skipped this question