



Page 2: Information about the person or organisation completing this submission survey

Q1 This submission was completed by:

Name	Ellen Dawson
Company/organisation	[REDACTED]
Position	[REDACTED]
City/town	[REDACTED]
Email address	[REDACTED]

Q2 Are you making this submission survey **as a registered practitioner**

Q3 Please tell us which part of the sector your submission survey represents **a registered dental hygienist, a registered dental therapist**

Page 3: General question about recertification

Q4 Do you think the Dental Council needs to make changes to its current recertification framework? **Yes - but only minor changes** ,

Please give your reasons::

I think changes will help practitioners obtain clear guidelines and direction for ongoing continual educational that is actually of benefit to them and their patients. This will give the community more confidence in our profession when they know guidelines are being monitored and maintained by their dental professionals. With time we all get busy and become complacent, this is part of the normal human physic, why not put things in place for preventative measures instead of trying to fix things once they are broken. As people do not set out to become incompetent - it naturally happens over time - standardization will help keep the more at risk on task and the not at right from becoming confident and complacent.

Page 4: Area for change one: public assurance

Q5 Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

- Patients are confident their practitioner will not harm them **5**
- Patients receive the appropriate treatment for their oral health concern or issue **2**
- Patients receive appropriate information about their treatment and care **3**
- Patients needs and concerns are discussed and addressed with their practitioner **4**
- Patients feel they are treated with dignity and respect at all times **6**
- Patients feel confident their practitioner has the knowledge and skills to treat them **1**
- Patients know how to complain about treatment they have received from their practitioner **7**

Q6 Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

No,
Please give your reasons::
I think the dental council needs to equip patients and the public to recognize GOOD practice. Positivity is the key - if you give them a reason to be concerned they will always be looking for fault, and dental already has enough negative feelings towards it.

Page 5: Area for change two: right-touch risk-based regulation

Q7 Do you feel you have adequate information about the Dental Council's approach to regulation?

Yes

Q8 A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses?

Yes,
Please give your reasons::
I think it is helpful to see what characteristics might contribute to a high risk practitioner, however, we are all going to be high risk at one point or another. Effective regulations and standard guidelines need to be in place to reduce peoples chances of entering these stages before they occur - PREVENTION - looking upstream instead of trying to fix them.

Page 6: Area for change three: risk identification

Q9 Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?

Practice questionnaires ,
 Inquiries such as those under section 36 of the Health Practitioners Competence Assurance Act 2003 ,
 Risk factors for practitioners,
 Competence and recertification programmes ,
 Examinations and assessments ,
 Supervision, counselling and/or mentoring,
 Practice audits

Q10 Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?

Yes,
 Please tell us about other tool/s or mechanism/s you are aware of::
 I think the need for Putting preventative measures in place to reduce the need to access for risk in the first place is the best tool.

Q11 Do you think any of these risk tools or mechanisms are more effective than others?

Yes

Page 7: Area for change four: early intervention

Q12 Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Respondent skipped this question

Page 8: Area for change five: compliance

Q13 Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

Respondent skipped this question

Q14 What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

Respondent skipped this question

Page 9: Area for change six: ongoing education and learning opportunities

Q15 Do you think the Dental Council should change its current amount of prescribed hours and peer activities?

Respondent skipped this question

Q16 Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle? **Respondent skipped this question**

Q17 Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities? **Respondent skipped this question**

Q18 Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process? **Respondent skipped this question**

Page 10: Final thoughts and comments

Q19 Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification? **Respondent skipped this question**
