



Page 2: Information about the person or organisation completing this submission survey

Q1 This submission was completed by:

Name	Vicky Liu
Position	[REDACTED]
City/town	[REDACTED]
Email address	[REDACTED]

Q2 Are you making this submission survey **as a registered practitioner**

Q3 Please tell us which part of the sector your submission survey represents **a registered dental hygienist, a registered dental therapist**

Page 3: General question about recertification

Q4 Do you think the Dental Council needs to make changes to its current recertification framework? **No - it works well as it is**

Page 4: Area for change one: public assurance

Q5 Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

Patients are confident their practitioner will not harm them	2
Patients receive the appropriate treatment for their oral health concern or issue	1
Patients receive appropriate information about their treatment and care	3
Patients needs and concerns are discussed and addressed with their practitioner	4
Patients feel they are treated with dignity and respect at all times	5
Patients feel confident their practitioner has the knowledge and skills to treat them	6
Patients know how to complain about treatment they have received from their practitioner	7

Q6 Do you think the Dental Council needs to equip patients and the public to recognise poor practise? **Yes**

Page 5: Area for change two: right-touch risk-based regulation

Q7 Do you feel you have adequate information about the Dental Council's approach to regulation? **Yes**

Q8 A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses? **No**

Page 6: Area for change three: risk identification

Q9 Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk? **Risk factors for practitioners, Competence and recertification programmes**

Q10 Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk? **No**

Q11 Do you think any of these risk tools or mechanisms are more effective than others?

Yes,

Please give your reasons::

Everyone learns differently as health sector we keep making new developments and new technology is always coming out. We need to equip our practitioners with the newest discoveries in trials or studies so they are up to date with the new ways to treat their patient and also revisiting basic training so it is not lost.

Page 7: Area for change four: early intervention

Q12 Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Yes

Page 8: Area for change five: compliance

Q13 Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

No

Q14 What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

Respondent skipped this question

Page 9: Area for change six: ongoing education and learning opportunities

Q15 Do you think the Dental Council should change its current amount of prescribed hours and peer activities?

Yes - the hours should be increased

Please tell us what your preferred increase/decrease in hours is and why::

Although the hours for peer activities and CPDs there are many for dentists and dental specialist however there aren't many put on by the dental council for dental hygienist or therapists.

Q16 Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?

No - the cycle length is about right

Q17 Please rank the following statements (with one being most important and eight being least important) according to the following question: Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

Changing the current amount of prescribed hours and peer activities	7
Changing the current length of the education and learning opportunities (CPD) cycle	8
Permitting practitioners to set their own hours of education and learning opportunities and quantity of peer activities	3
Removing the requirement to have verifiable education and learning activities	6
Requiring practitioners to maintain an accurate record of their education and learning activities	4
Permitting practitioners to choose some of their education and learning opportunities from prescribed categories	1
Permitting practitioners to choose all of their education and learning opportunities from prescribed categories	5
Setting some mandatory education and learning opportunities based on the Dental Council's Practice Standards	2

Q18 Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

Yes - but only minor changes or improvements

Please tell us what other changes or improvements should be made and why::

There should be more improvements made on ongoing education for dental therapists, hygienist and assistants and allowing the dentist with whom they have a working relationship with to give them the time to attend these courses and events to improve their education and knowledge on the dental environment because what they learn they feed back into the work place. Keeping the whole dental team updated with the current codes of practice, treatment option, technology, dental materials and trails allows the dental team to have the best course of treatment for each patient and allowing the dental team to work cohesively when everyone is confident and on the same page.

Page 10: Final thoughts and comments

Q19 Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?

Respondent skipped this question