



**COMPLETE**

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Page 2: Information about the person or organisation completing this submission survey

**Q1** This submission was completed by:

Name

**John Twaddle**

Company/organisation



Position



City/town



Email address



**Q2** Are you making this submission survey

**as a registered practitioner**

**Q3** Please tell us which part of the sector your submission survey represents

**a registered dentist or dental specialist**

Page 3: General question about recertification

**Q4** Do you think the Dental Council needs to make changes to its current recertification framework?

**Yes - but only minor changes** ,

Please give your reasons::

1) NZDREX dentists need more audit for the first % years. The supervisor needs to be accountable. , and patients should be able to claim through ACC, medical misadventure, for inadequate work. 2)A robust peer review system should be developed, for both dentists and dental therapists, for solo operators in remote locations

Page 4: Area for change one: public assurance

**Q5** Each of the seven statements below are equally important components of good oral health care. We want to identify where there are gaps or weaknesses in the way our oral health practitioners serve the public. Please rank the components from 1-7, with one being the component you think needs the most improvement and seven being the component you think needs the least improvement:

Patients are confident their practitioner will not harm them	<b>4</b>
Patients receive the appropriate treatment for their oral health concern or issue	<b>3</b>
Patients receive appropriate information about their treatment and care	<b>7</b>
Patients needs and concerns are discussed and addressed with their practitioner	<b>6</b>
Patients feel they are treated with dignity and respect at all times	<b>5</b>
Patients feel confident their practitioner has the knowledge and skills to treat them	<b>2</b>
Patients know how to complain about treatment they have received from their practitioner	<b>1</b>

**Q6** Do you think the Dental Council needs to equip patients and the public to recognise poor practise?

**No,**  
Please give your reasons::  
The Council refuses under the Privacy Act to inform patients who have made a complaint about the outcome of that complaint, nor to seek redress for their problems. It becomes pointless for the patients to complain, even if they do recognise poor practise, from the experience one of my patients endured about the dental performance of another dentist

Page 5: Area for change two: right-touch risk-based regulation

**Q7** Do you feel you have adequate information about the Dental Council's approach to regulation?

**No,**  
Please tell us what additional information you think you require::  
I think that the Council itself is unsure what its approach should be

**Q8** A risk pyramid illustrates the connection between the desired actions and/or behaviours of a practitioner and the differing level of responses a regulator can use to encourage and/or achieve the desired action and/or behaviour. Do you think the Dental Council should develop a risk pyramid/matrix to explain the types and levels of risk and corresponding regulatory responses?

**No**

Page 6: Area for change three: risk identification

**Q9** Which (if any) of these tools and mechanisms do you think the Dental Council should be using to identify and manage risk?

Practice audits ,  
 Practice questionnaires ,  
 Practical training/experience for a period of time ,  
 Course of instruction ,  
 Supervision, counselling and/or mentoring

**Q10** Are you aware of any other tools or mechanisms the Dental Council should be using to identify and manage risk?

No

**Q11** Do you think any of these risk tools or mechanisms are more effective than others?

No

Page 7: Area for change four: early intervention

**Q12** Do you think the Dental Council should explore the use of risk analysis and risk-profiling to identify poor practise sooner?

Yes,  
 Please give your reasons::  
 This is difficult , given the rise of corporate entities, to actually get data that is relevant, also with hospital boards

Page 8: Area for change five: compliance

**Q13** Do you think the Dental Council should explore the use of incentives to encourage practitioner compliance?

No,  
 Please give your reasons::  
 The current system is almost ok

**Q14** What do you think the Dental Council could do differently to encourage practitioner compliance with its recertification requirements? Please explain:

Increase the costs for those who dont comply

Page 9: Area for change six: ongoing education and learning opportunities

**Q15** Do you think the Dental Council should change its current amount of prescribed hours and peer activities?

**No - the hours are about right**

Please tell us what your preferred increase/decrease in hours is and why::

There should be an allowance given to carry over one years bonus points , ie those over and above the 20 hours,into the next term. This would make it easier for women who have to leave the workforce, while having children

**Q16** Do you think the Dental Council should change the current length of its education and learning opportunities (CPD) cycle?

**No - the cycle length is about right**

**Q17** Please rank the following statements (with one being most important and eight being least important) according to the following question:Which actions should the Dental Council prioritise when considering its approach to ongoing education and learning opportunities?

Permitting practitioners to choose some of their education and learning opportunities from prescribed categories **2**

Permitting practitioners to choose all of their education and learning opportunities from prescribed categories **3**

Setting some mandatory education and learning opportunities based on the Dental Council's Practice Standards **1**

**Q18** Do you think the Dental Council needs to make any other changes or improvements to the ongoing education and learning process?

**Yes - but only minor changes or improvements**

Please tell us what other changes or improvements should be made and why::

Changes as mentioned above

Page 10: Final thoughts and comments

**Q19** Do you have any other comments, suggestions or information you want to share with the Dental Council about recertification?

**Respondent skipped this question**